

## TUM.Family. Welcome Center for International Researchers



Deutsche Telekom Stiftung



Stifterverband  
für die Deutsche Wissenschaft



Deutscher Akademischer Austausch Dienst  
German Academic Exchange Service



## TUM. Dimensions 2012

- 13** Faculties
- 411** Buildings
- 156** Degree Courses
- ~ **32 500** Students, 33% Female Students, 18% Internat'l Students
- ~ **10 000** First-year Students
  - 885** Doctorates completed
  - 507** Professors (incl. hospital)
  - ~ **6 000** Scientific Staff Members (incl. hospital)
  - ~ **3 200** Non-Scientific Staff Members (not incl. hospital)



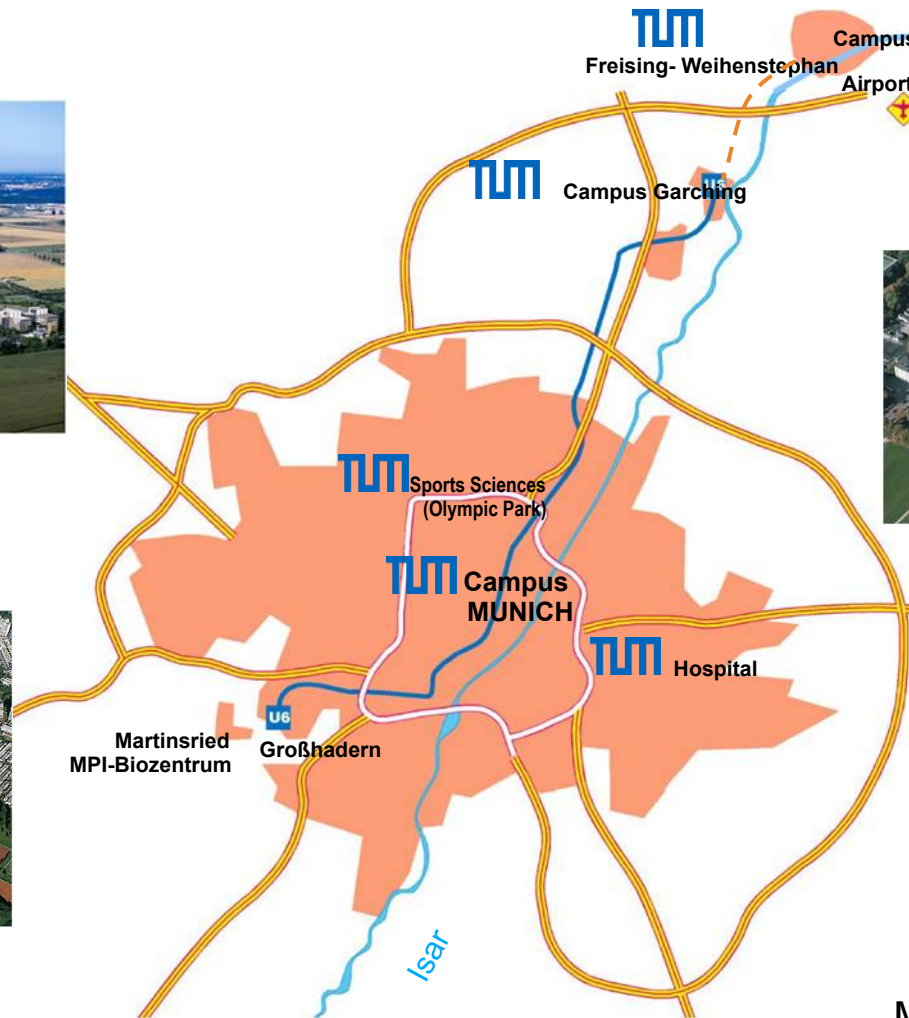
## TUM. Locations



Garching



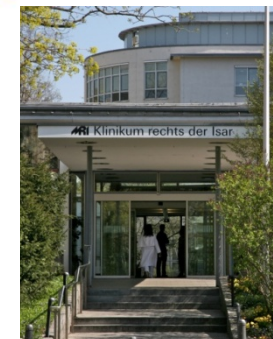
Munich, Olympic Park



Freising-Weihenstephan



Munich, Downtown



Munich, TUM Hospital

## TUM.Family Welcome Center. Dimensions

- Founded in 2007
- Awarded with the label „Excellent Welcome Center for mobile international researchers „ by the Humboldt foundation (Roof organisation EURAXESS Germany) in 2011
- Welcoming appr. 250 researchers per year, thereof 75% male
- Top 5 countries are: USA, China, India, France, Brasil, Russia
- Average duration of research stay is 8 months
- 35% of researchers are coming together with family/children, tendency to grow



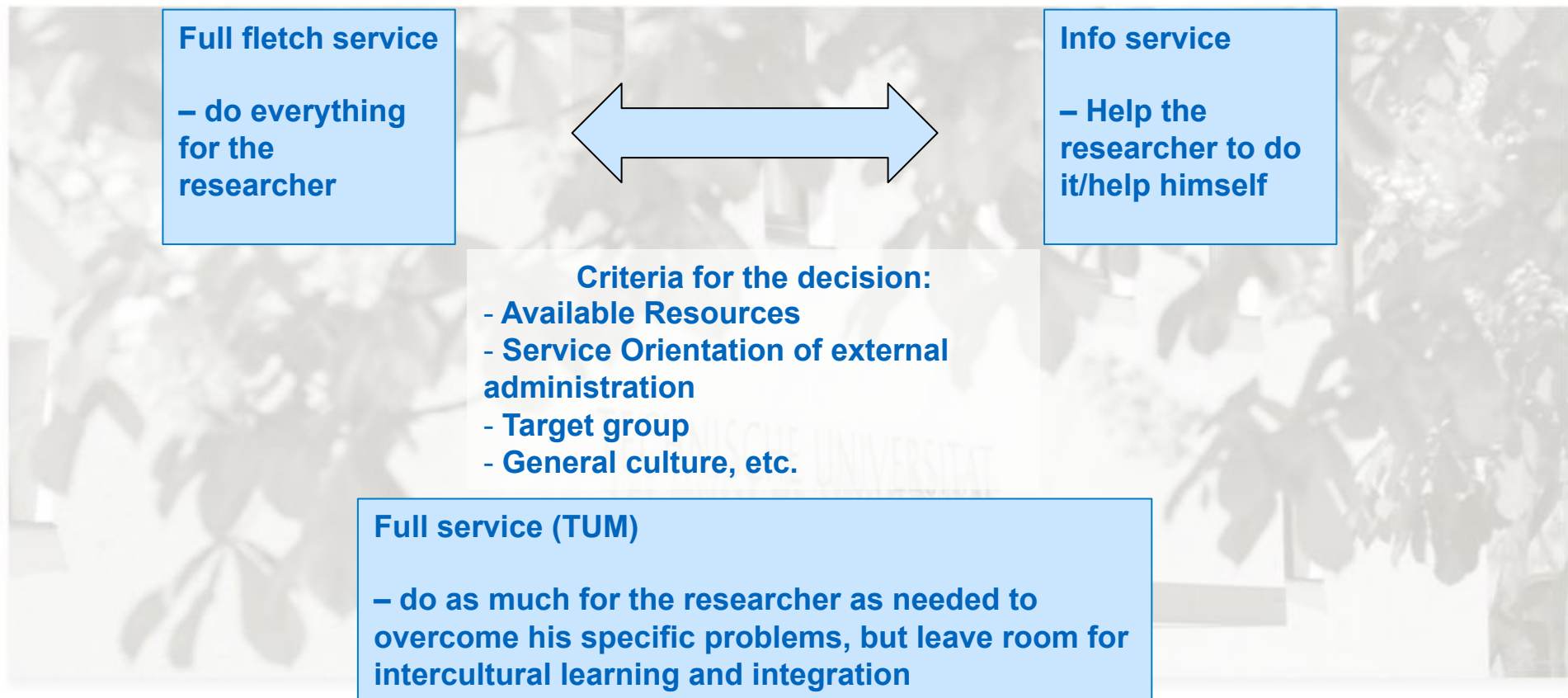
Deutscher Akademischer Austausch Dienst  
German Academic Exchange Service



## TUM.Family Welcome Center. Aim, Target group and Structure



## TUM.Family Welcome Center. Philosophy



## TUM.Family Welcome Center. Areas of Expertise



**Visa and Residence Permits,  
Insurances and Taxes**



**Accommodation**



**Kids and Family**



**Further services and  
resources at TUM**



**Life in Munich**



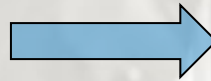
**Cultural Program**

## TUM.Family Welcome Center. Formalities



Visa and Residence Permits,  
Registration, (Health)  
Insurances and Taxes, Social  
security

**Specific at TUM:**  
•Contacts to 3 different local authorities



**Prior to arrival:**

- Contacting researcher as soon as we get notice with welcome E-mail
- Advising on individual best solution for visa/residence permit
- Supporting researcher and family and hosting chair to prepare the necessary papers
- Intervention, if necessary, with German embassies and consulates
- Clarification of papers with local authority, if necessary

**Upon arrival:**

- Filling in all additional papers for the residence permit and other
- No chaperonage to local authorities, banks, etc.

Target group: (National) and international postdocs and professors, visiting scientists and family members  
Information on the website, specific advice and preparing papers prior to arrival; topic will be major part of the welcome meeting where we fill out applications/papers together



## TUM.Family Welcome Center. Accommodation



Accommodation



### Specific at TUM:

- Only 12 apartments in guest house
- Database with more than 400 private apartments, mainly furnished
- Support for Campus WZW

### Prior to arrival:

- Looking for one available placement that fits budget and location of research, guaranteed if demand is made 3 months ahead of starting date
- Intermediary between tenant and landlord for rental contract
- Clarification on take over of apartment upon arrival

### Upon arrival:

- Chaperonage, when needed and necessary

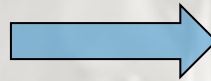
Target group: international PhD students, postdocs, professors and visiting researcher

Information on the website with the possibility to ask for one individual offer, if minimum stay of 3 months; individual counseling via mail, skype, phone or in person prior to arrival; offering one placement prior to arrival

## TUM.Family Welcome Center. Kids and Family



**Kids and Family**



**Information, individual consulting and finding placement for child care and schooling, if relevant**

**Problem:**

- **Few international, very expensive schools on secondary level that are mostly not affordable for researchers**
- **Munich „Gymnasiums“ usually deny admission of children without fluent German skills as integration classes with language support are offered in „Hauptschule“**
- **Affordable child care is rare**
- **TUM does not allow fellows in own child care facilities and has long waiting lists for staff**
- **Short duration of research stays**

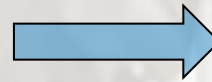
Target group: all TUM members (students, staff, scholarship holders and guests)

For Welcome Center clients: Information on the website, Individual counseling via mail, phone or in person prior to arrival; offering solution/placement prior to arrival according to needs

## TUM.Family Welcome Center. Integration



Life in Munich



- Opening of a bank account
- Mobile phones
- Broadcasting fees
- Registration with local utility company
- Public transport/Mobility
- Networks and communities
- Sports and language classes
- Leisure time (monthly newsletter)



Further services and resources at TUM



- Language classes
- WLAN Access on campus
- Sports
- Libraries
- Cafeterias
- Further services, etc.

Target group: International postdocs and professors, visiting scientists and family members

Information on the website, in the welcome package upon arrival; topics will be part of the welcome meeting and in our monthly newsletter (Leisure time and if relevant any other topic)

## TUM.Family Welcome Center. Cultural Program



Cultural Program



- 12 events per year
- 20 participants on average
- Co-sponsored by DAAD – 2000 EUR p.a.

- 1 monthly activity of different types with the aim of facilitating integration to Munich, Bavaria and Germany as well as networking (e.g. Museum visits, Bavarian cooking, walking tours, hiking tours)
- Activities take mainly place on the weekends, sometimes in the evening
- Accompanied by welcome center staff and/or student assistant
- Program published/communicated by semester with at least 1 activity for children/spouses
- Partly financed by the researchers taken part, co-financed by the DAAD
- Online registration through our website and payment via bank transfer

Target group: National and international postdocs and professors, visiting scientists and family members

Information on the website, in the welcome package upon arrival; topics will be part of the welcome meeting and in our monthly newsletter

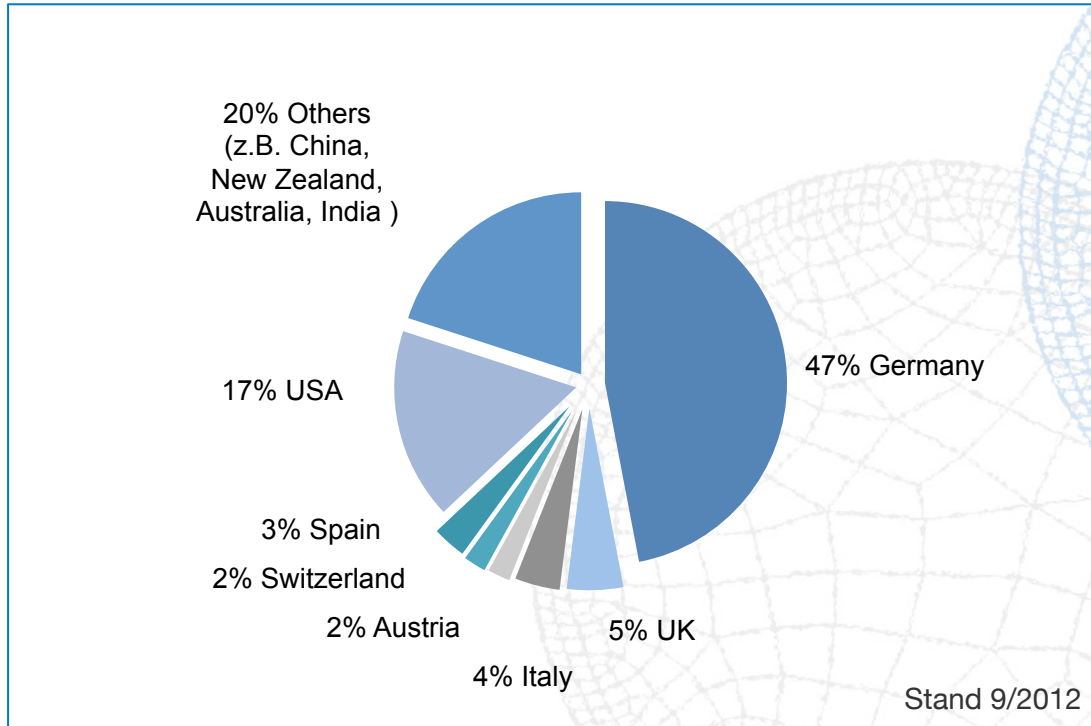
# MUNICH DUAL CAREER OFFICE



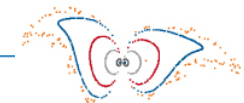
- Established January 2008 as service of the TUM Faculty Recruiting by the Exzellenzinitiative
- Formation of a well founded network with 24 institutions and several associated network partners— *ongoing*
- Career service for spouses and partners including application/CV screening/interview training, individual career planning, formal/informal interviews, information about Munich labour market, further training/language courses, funding opportunities for scientists
- Support of more than 340 Dual Career Partners of which 50% were from German speaking backgrounds and 80% career perspectives in research and science or science related fields
- One among the first Dual Career Service Offices in Europe and due to its established network adopted as best practice: EU-Projekt GECO, DFG-Instrumentenkasten, GENDERA



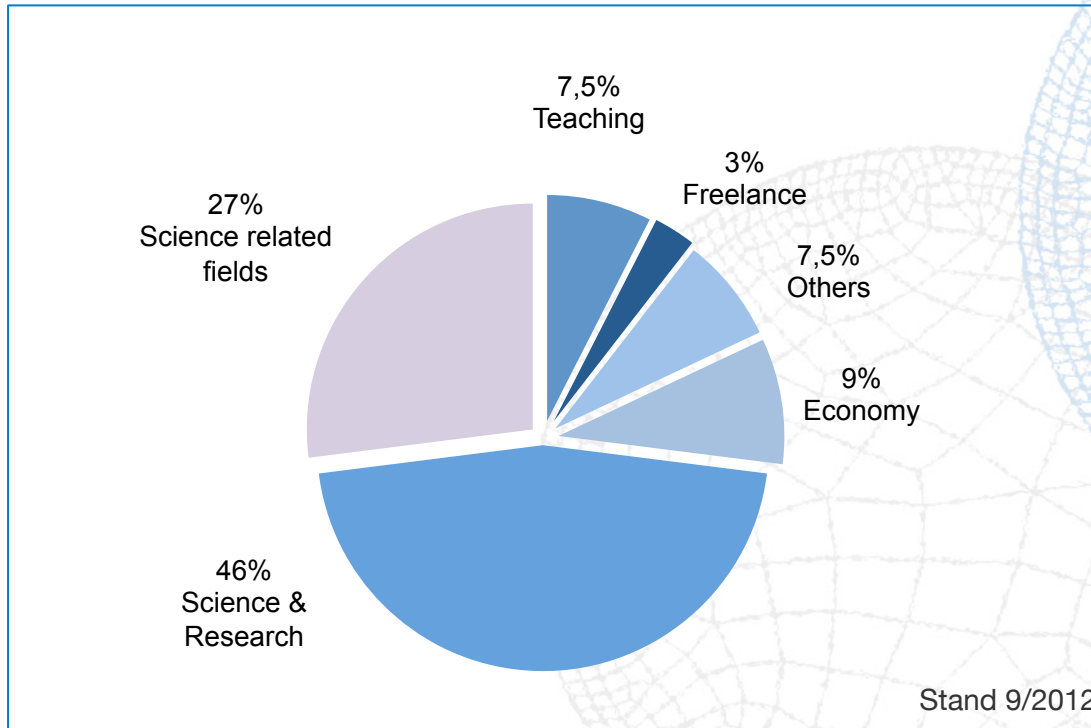
# RECRUITMENT COUNTRIES



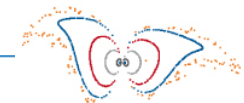
— Consulting of Dual Career Partners with a strong cultural and geographical diversity.



# CAREER PERSPECTIVES



— ∅ Consulting period six month  
— A total of 348 requests

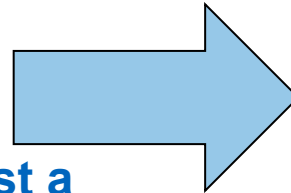




# ***MUNICH WELCOME!* Network**

**Support the recruiting, integration, development and retention of highly qualified international talents in the Munich metropolitan region**

**Associated network members benefit from**



**against a contribution**

- **Joint welcome, relocation and integration services**
- **Joint talks and events**
- **Innovative projects**

- Foundation in autumn 2012 together with the MPG as a project
- Joint Cultural Program and first „Meet the Expert“ talk on state pension insurances
- Joint welcome office
- Acquisition of network partners
- Discussion of legal and financial model for network





MAX-PLANCK-GESELLSCHAFT

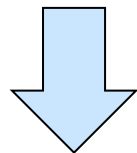
Technische Universität München



# ***MUNICH WELCOME!* Network**

## **Tasks**

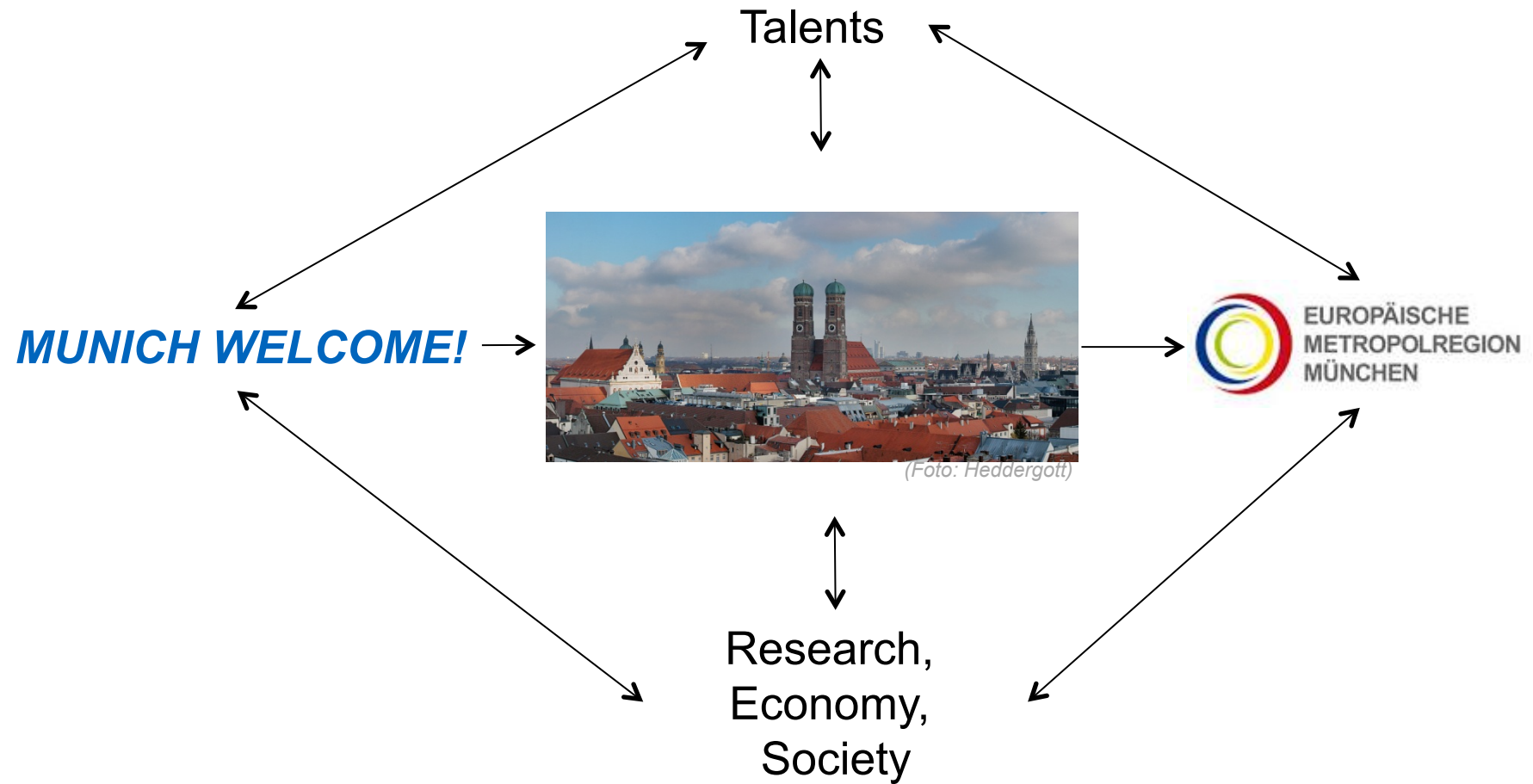
- Make the existing welcome culture in the Munich metropolitan area more visible and more tangible
- Overcome integration barriers
- Urging politics to take action as powerful network of interests of international talents
- Start innovative projects (e.g. international classes)



**Marketing of the Munich metropolitan region as excellent place for science and industry**

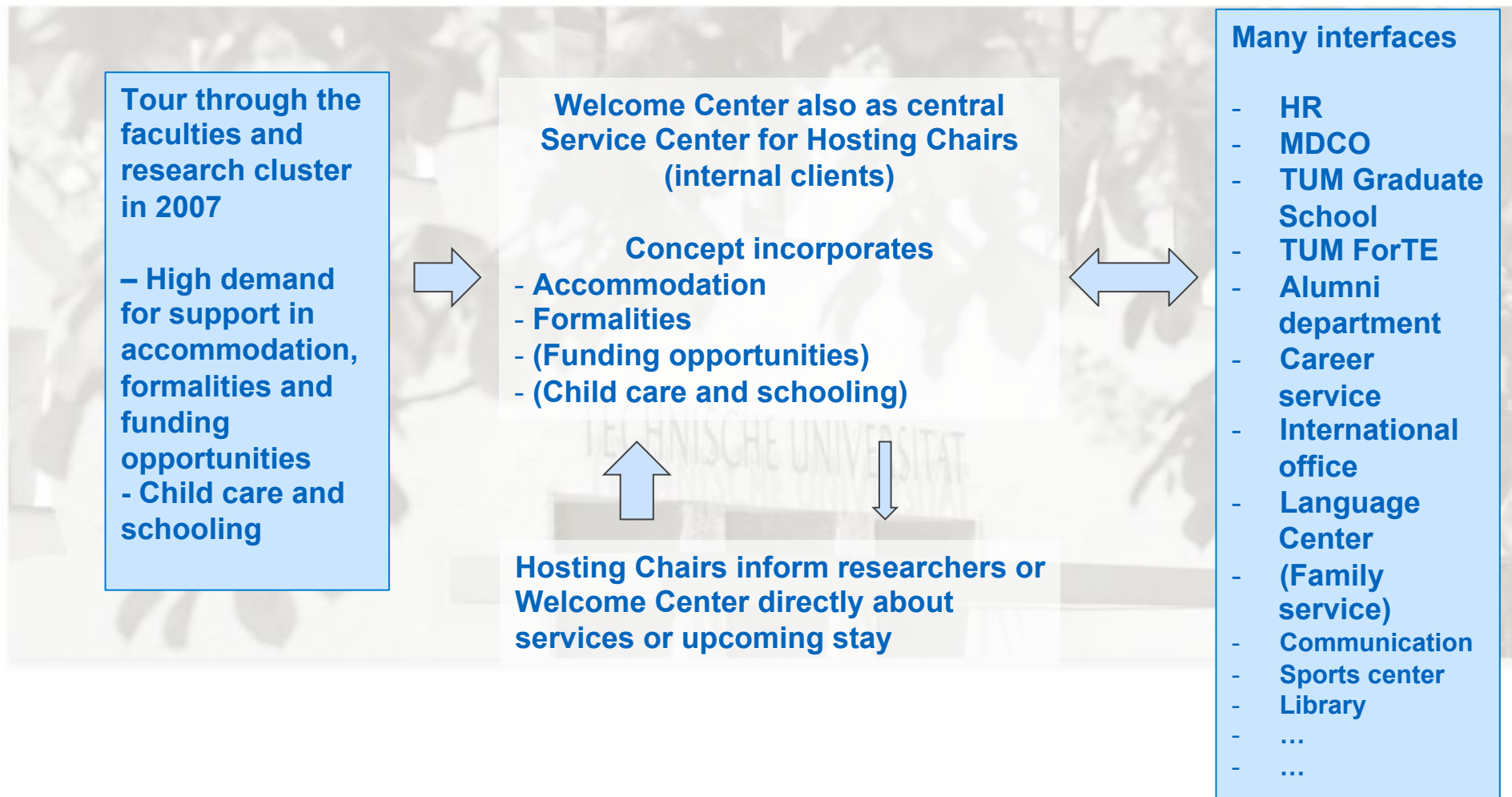
## **Benefits for network members**

- Advantages in recruiting of international talents through joint marketing
- Raising/ensuring competitive advantage
- Through bundling of forces better influence and shape attractive future living and working conditions in the Munich metropolitan area
- Exchange of information and bundling of competencies for relocation and integration measures
- Lower costs
- Higher potential to acquire third party funding



Attractivness of location ↑ + Integration barriers ↓

## TUM.Family Welcome Center. Transfer of knowledge



## Team TUM.Family

Head of TUM.Family + Project **MUNICH WELCOME!** 0,75 FTE

Vice President Diversity & Talent Management

**Kids, Family & Elder Care Center**  
[www.diversity.tum.de/service-fuer-familien](http://www.diversity.tum.de/service-fuer-familien)

1,0 FTE	0,75 FTE
MUC / GAR	WZW

- Maternal and Parental Leave
- Flexible working models
- Child care
- Schooling
- Elder Care

thereof for international clients: approx. 0,3 FTE

**Welcome Center**  
[www.researcher.international.tum.de](http://www.researcher.international.tum.de)

1,0 FTE	0,87 FTE
---------	----------

- Visa and Residence Permit
- Insurances and taxes
- Research at TUM
- Life in Munich
- Cultural Program

0,2 FTE Student staff

- Accommodation
- Cultural Program

1 FTE financed through the university, all other through third party funding

Your questions? Room for discussion...

---

## Contacts

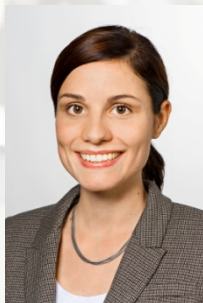
### TUM.Family Welcome Center



**Dorit Winkler**  
**Head of TUM.Family**  
 Office: Augustenstraße 46  
 Post: Arcisstr. 21  
 80333 München/Germany  
 Tel: + 49.89.289.25297  
 Fax: + 49.89.289.25560  
 winklerd@zv.tum.de



**Katrin Heinzmann**  
**Formalities, Integration, Cultural Program**  
 Office: Augustenstraße 46  
 Post: Arcisstr. 21  
 80333 München/Germany  
 Tel: + 49.89.289.22266  
 Fax: + 49.89.289.25560  
 heinzmannk@zv.tum.de



**Alexandra Schulz**  
**Kids, Family & Elder Care**  
 Office: Augustenstraße 46  
 Post: Arcisstr. 21  
 80333 München/Germany  
 Tel: + 49.89.289.14673  
 Fax: + 49.89.289.25560  
 schulza@zv.tum.de



**Jamie Elfant**  
**Accommodation**  
 Office: Augustenstraße 46  
 Post: Arcisstr. 21  
 80333 München/Germany  
 Tel: + 49.89.289.25445  
 Fax: + 49.89.289.25560  
 accommodation@zv.tum.de



Deutscher Akademischer Austausch Dienst  
 German Academic Exchange Service

